

## Contact Details

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THE CITIZENS  
ADVICE SERVICE IS  
INDEPENDENT AND  
PROVIDES FREE,  
CONFIDENTIAL,  
IMPARTIAL ADVICE  
TO EVERYONE  
REGARDLESS OF RACE,  
GENDER, SEXUALITY,  
AGE OR DISABILITY

**WE ARE  
MACMILLAN.**  
CANCER SUPPORT



WELFARE  
BENEFITS  
ADVICE FOR  
PEOPLE  
AFFECTED  
BY CANCER



## About us

The Citizens Advice Bureaux across South Cumbria provide advice on a wide variety of social welfare and legal issues such as housing, employment and welfare benefits.

## About the Macmillan Project

The Citizens Advice Bureaux within South Cumbria are working in partnership with

Macmillan Cancer Support and have

established a specialist welfare benefits service.

This is intended to improve the uptake of benefits by people affected by cancer, their families and carers.

Macmillan Cancer Support's purpose is to promote high quality cancer care and make it easier for people affected by cancer to get the practical and emotional support they want and need.

The main aim of the project is to ensure that individual clients, their families and carers have access to specialist and independent advice. We also aim to ensure that all correct benefit entitlements are claimed.

## How can the Macmillan Project help?

This partnership has employed three specialists who are able to advise you on the following:

Disability Living Allowance

Attendance Allowance

Pension Credit

Income Support

Carers Allowance

And many other benefits.....

Many benefits are NON-MEANS tested. We will complete a general benefits check to ensure that you are receiving your full entitlement. We can also provide information, assist with form filling and provide representation at Appeals and Tribunals.

## Our Policy

Our policy is to work together to enable you to deal with your problems. You will need to share all the facts with us so we can fully understand your situation. We will advise you of the various options available and we will assist with any correspondence or proceedings that we agree should be taken.

The final choice is always yours, we will not take the decision away from you and will at all times maintain the information you give us in complete confidence.

## Referrals to the project can come from.....

Individuals themselves

Carers and relatives

GPs

Macmillan nurses

District nurses

Hospital based professionals

Hospice workers

And many others

To make a referral contact one of the caseworkers using the contact details on the reverse side.

## How is the service provided?

The project operates throughout South Cumbria from offices based in Barrow-in-Furness, Ulverston, Kendal and Windermere. The welfare benefits service can be provided by arranging a home visit, at a Citizens Advice Bureau or alternatively in a health setting such as a hospital or hospice.